



## **Department of Transport and Regional Services**

### ***TRAX Implementation***

The project is the implementation of a web-based grants management solution for the Department of Transport and Regional Services (DOTARS).

The TRAX project aims to improve the efficiency of programme management and reporting through the implementation of ProgramTRAX, a COTS solution from Infoterra. The goals of the project include:

- Better and more accurate reporting
- Use of a common system to manage programmes
- Faster and cheaper to start programmes
- Less costly to administer and support
- The use of best practice procedures
- Improved service delivery to grant recipients
- Internet access

A business model has been developed through discussion and negotiation with business areas to leverage standard business processes and common system components to contain implementation timeframes and costs.

Ross Human Directions has provided project management for the total implementation, solution architecture and design and business analysis expertise to the project. As the project manager, a Ross Human Directions consultant is managing the project through the stages of business model development and pilot implementation. The project team comprises DOTARS staff, consulting staff and multiple external vendors. Ross Human Directions has been involved with the project since March 2003 and will manage the TRAX Implementation for future stages.